



Vehicle for Hire Licensing Board 1/11/2018

Vehicle for Hire Licensing Board

Thursday, January 11, 2018

Members present

Bill Keogh, Jeff Munger, Charles Herrick

Also present

Anthea Dexter-Cooper, Asst. City Attorney; Christine Dunbar, C/T; Sarah Aberle, BPD

Meeting called to order at 3:02 PM

1. Agenda

Action, Procedural: 1.01 Adopt/Amend Agenda

Adopt/Amend Agenda to move item 3.04 to agenda item 1.02

Motion by Bill Keogh, second by Jeff Munger.

Final Resolution: Motion Passes

Aye: Bill Keogh, Jeff Munger, Charles Herrick

Discussion, Information: 1.02 Compliance Officer update – Sarah

Sarah stated that her biggest problem with Uber drivers so far is that they do not have logos or decals on their cars identifying themselves as an Uber driver. Sarah stated that she sees a lot of vehicles without the Passenger Bill of Rights displayed somewhere in the vehicle. Sarah takes pictures and documents license plates, ID's and insurance cards and uploads the information into a system at BPD. Sarah emails CD pictures and information to follow up with drivers that are violating the VFH ordinance. CH and BK asked AD what can be done and who can we contact when Sarah comes across Uber and Lyft drivers violating the Ordinance. AD explained that the Board can create policy to deal with these infractions. BK asked Sarah if she carries ID on her while she is working to identify herself as a VFH compliance officer and Sarah responded yes.

JM asked if Uber was the main problem that Sarah has been encountering and she responded yes. Sarah stated that Uber



Vehicle for Hire Licensing Board 1/11/2018

drivers argue with her consistently and refuse to comply when she asks for identification. The Board thanked Sarah for her feedback.

2. Public Forum

Discussion, Information: 2.01 Public Forum

3. Updates

Communication: 3.01 Monthly fees

The Board had concerns that there were several taxi companies that haven't paid fees in several months. The Board asked for Ashley Bryce to attend the next Board meeting so they could all discuss a more effective process when trying to collect VFH monthly fees.

Discussion, Information: 3.02 Taxi stands – Anthea

Anthea reached out to Phillip Peterson at DPW to get an update on the downtown taxi stands. She asked about the use of loading zones that could also be used as taxi zones at night. Phillip responded that this issue is on lower priority because it is not a safety issue. AD asked how we could change this process and Phillip responded that DPW commission has the authority to change these zones and there should be an outreach from taxi companies to the DPW commission to make this issue a higher priority. CH mentioned the need for a 24 hour taxi stand at the downtown transit center.

Discussion, Information: 3.03 Schedule driver meeting – Anthea

The Board asked CD to schedule a driver meeting at the Airport in the next coming weeks.

Discussion, Information: 3.04 Compliance Officer update – Sarah

***moved to agenda item 1.02

Communication: 3.05 Commissioner items

The Board asked AD to discuss in further detail the policy for sending out warning letters for VFH infractions. CH expressed concern over properly identifying Uber and Lyft drivers and the ability of the compliance officer to verify that the driver is who they say they are. CH would like to know if Sarah will be able to view a photo of a TNC driver from the drivers phone to verify their identification.

4. Minutes



Vehicle for Hire Licensing Board 1/11/2018

Action: 4.01 December 14, 2017

Approve minutes

Motion by Bill Keogh, second by Charles Herrick.

Final Resolution: Motion Passes

Aye: Bill Keogh, Jeff Munger, Charles Herrick

5. Adjournment

Action: 5.01 Adjourn

Adjourn meeting at 5:03 PM

Motion by Jeff Munger, second by Bill Keogh.

Final Resolution: Motion Passes

Aye: Bill Keogh, Jeff Munger, Charles Herrick