



September 1, 2016 at **7:00 Morgan Room, Aiken Hall, Champlain College**

Facilitator: Clare Wool; Minutes: Charles Simpson; Treats: Charles Simpson;

Videographers: TBD

- 6:45 Social time food and refreshments
- 7:00 Agenda overview and approval of June 2, 2016 Minutes
- 7:05 School Board Update - Stephanie Seguino and Miriam Stoll
- 7:20 Champlain College Update – John Caulo and Sandy Yusen
- 7:30 UVM Update – Lisa Kingsbury
- 7:40 Burlington Town Center – Ann Taylor and Don Sinex along with representatives from the Coalition for a Livable City
- 8:40 City Council Update – Karen Paul and Joan Shannon
- 8:55 Members Items/Open forum
- 9:00 Adjourn

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For information on accessibility, alternate forms of the agenda, including something on the agenda, etc., of the Ward 6 Neighborhood Planning Assembly, contact any of the Steering Committee members listed above. The Ward 6 NPA strives for flexibility in planning before and during the meeting. Accordingly, the specifics of the agenda and the allocated times may change.

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Meeting of NPA 6, Aiken Hall, Champlain College, Sept. 1, 2016

Approximately 26 people in attendance plus speakers and NPA steering committee.
Steering Committee member present: Clare Wool and Charles Simpson.

Minutes:

1. Meeting began at 7:04; Clare Wool presented the agenda for approval.
2. Stephanie Seguino and Miriam Stoll from the School Board gave an up-date.
Summer construction on various buildings, including Edmunds School, is complete. Burlington High School is poised for positive change. Partnership for Change members have had their program, Architecture for Equity, funded for the coming year. The district audit of facilities last year and determined that \$65 million is needed to correct problems, including deferred maintenance. The Board will be considering two options. 1) Address and correct all deferred maintenance problems but not build a new high school. 2) Do K-12 repairs and analyze the need for a new high school over this school year. Moving ahead with repairs will require asking voters to approve a \$19 million bond issue. This translates into an additional tax burden for the average home owner of \$91 per month. The bonding vote could come in November or March. After fact-finding, contract negotiations with the teachers' union will resume on 9/12. Question (Q): Does the state participate in such expenses? Answer (A) No. School repair issues are a national problem estimated at \$4 billion; this isn't due to our neglect here. Q. For how long is the bond? A. 10 years. Q. Will it result in improvements such as energy efficiency or just a return us to the status quo? A. We don't want just a patch-up. \$10 million goes to put our schools in compliance with ADA. Q. Will you give equal weight to rehab as well as a new high school building? A. The size of the HS is adequate, so yes, though ADA compliance is an issue. Keeping the present building is not off the table.
3. Sandy Yusen and a Champlain College Student Government rep., Gerard --?, spoke. CC Student Government will have a rep. at NPA 6 this year as part of their community outreach effort. A new Women and Gender Studies Center has opened on campus. A faculty art exhibition has opened in the college gallery. Yusen thanked the community for bearing with the college during "move-in weekend". This year they welcomed the largest college class yet and CC will be housing some upper class students in three off-campus facilities, 287 College St.; Bayberry Place, and Spinner Place, Winooski. There will be staff in each location. Eagles Landing is scheduled to be open to students in the fall of 2018. The last campus building project in the master plan, Information Technology Science, is in the planning stage. ITS programs will include cyber security. Some landscape construction is being completed. As a safety and diversity move, the college is painting the crosswalk at So. Willard near Maple in a rainbow pattern. Enhanced crosswalk visibility is being studied for So. Willard crossings. Q. Students are hard to see until they are in the street. A. We are looking into a blinker system. We know we need additional lighting there. Q. We need lighting that covers the middle of the street, not so much a blinker. A. We are looking into this. There will be a raised portion of the crosswalk. Q. Who pays for it? A. The city, we

expect. This is an open conversation. Q. Why the delay at Eagles Landing? A. We are still negotiating with the City for the Brown's Court property. Q. What are your student numbers? A. 2100 now, which is generally even with figures for the past five years. Others students are abroad. Of the 2100, 632 are first-year students. Check for our welcoming event information on the table.

4. Gail Champnois and Joe Speidel represented UVM. New construction underway will add 300 beds to the previous number on campus. These dorms will open in Fall 2017. The STEM building will open later. The new class has higher than previous GPA and SAT scores. More Vermont high school grads are attending with free tuition than previously. We are working with our city counselors, the police dept., and code enforcement to address problem incidents off campus. We are funding police officers to be in the neighborhoods on weekends, including on So. Prospect. We will be mapping incidents so as to take pro-active initiatives. The trends in this area are positive. Thanks for bearing with us during move-in. We are informing all students about the behavior that is expected of them in the community, and will be distributing 500 information and treat bags Sept. 10. We've worked with Councilor Karen Paul on this effort to raise awareness. Call Gail's office with any problems you experience in this regard. We also are running late night student shuttles. (Karen Paul): noise complaints have fallen sharply, sometimes being resolved in 24 hours with the help of the code enforcement officer. Q. Don't you have space to build dorms on the Trinity Campus? A. Yes. We are looking at that. That might need a zoning change "down the line". Q. I want to report that the Wellness Campus is effective. A. Yes, it now is oversubscribed.
5. Ann Taylor, Don Sinex, and Jesse Beck, President of Freeman French Freeman, Inc., presented information on the proposed Burlington Town Center. Taylor said Burlington is a great place to live and the project won't injure it. Business supports it. Sinex said he purchased the property 3 years ago and for the past 2 years has worked with the mayor, Council, Planning and Zoning, and the Planning Commission to refine the plan. BTC is 40 year old and sits on 5 acres or 215,000 sq. feet of land. Physical retail is in a state of flux currently and each year appears to be declining, hence the problems cited by Macy's Corp closing some stores. If they close here, you'll know as soon as I will. I hope not. The site is perfect for mixed use, stacked vertically. This cuts down on auto trips. Our two years of work has gotten us a good design. (At this point he showed slides of the site and the proposed buildings.) These will be true public streets with access to all vehicles, including fire trucks, and pedestrians and bikes. Slopes won't be over 4.5 degrees and so ADA compliant. They aren't perfect. There is a 20 foot drop between Cherry and Bank Streets and 20 feet between Church and Pine. The project will revitalize the downtown, according to an economic impact study done for us by a UVM professor, generating 900 temporary and 1200 permanent jobs. There will be \$200 million of additional economic activity surrounding the mall, including rebuilding on Bank Street. Now there is no storm water management at all. We will improve this, catching, storing, and slowly releasing water to reduce impact on the city's systems. We are working with DPW on this, and storage will be on the 5th floor. Both the streets and the observation deck will be public amenities. There is a problem. We can get clearance of 13'6" for each street with the exception of the ramp under the Free Press Building,

which is 12'. Our largest fire truck is 12' If we were to increase the slope to lower the ramp, we'd increase the incline and create problems as the road meets the Macy's entrance. They'd need steps. So Macy's isn't pleased. But the roads will be 60' wide. Yes, they won't be perfect in that they won't align with the streets they connect with. We can't move the Free Press building. And the NBT Bank building is also in the way. We still aren't done with our planning process and need to meet with DRB and the Conservation Board. They wanted us to make the garage disappear. It is self-ventilating and 50% open, using screens with holes. From the sidewalk, you can't see through the screens but you could face-on. From the street you won't see car lights or cars. The buildings are well-designed with setbacks so the pedestrian experience from the street is such that you won't feel the height. A bird will see it, but not a pedestrian. Our goal is for the pedestrian to feel the street vitality, not the height. We think we have the right balance. 50,000 feet of the plot are streets, deeded to the city. Yes, we can ask to close them for events, just as any city street could be closed through the proper procedure for a proper purpose. This is a large space for community functions, an outdoor plaza. Parking: We wanted underground but the cost is \$75 million not the \$25 million we'll pay for above-ground parking. We can't pay for it. It requires a 45 foot hole over 125,000 sq. ft., and excavation would take 9 months and many trucks coming and going. Downtown soil is often contaminated so disposal could add \$100 a cubic yard for 200,000 yards. It's impossible. Height? You won't feel it. Inclusionary Zoning? We have full IZ compliance that will never go away, set at 60% of median income. Shops, "most of the shops" will be entered from the street. We may need a clinic, a pet shop, a pre-school; it is hard to say at this point. TIF's? I'm giving up property. I can't build the roads. If the public wants them, they should pay. I've been told that Farrell's project has the developer building the streets. But he's getting \$2 million from the city (for the park) and money is fungible. He'll use that to build the streets. So its the same. TIF's don't impact your tax bill. We use 75% of the increased tax generated to pay the bond, but 25% goes to the city. "This is my money, not the city's." It doesn't impact your tax bill. Without the project there's no increase so you can't say you could use the money for some other expense. You'll get to vote on the TIF. The public gets the streets. (Jesse Beck): We are also doing the new City Market and we did the garages at the airport and the hospital. The 160ft. height is only on half of the plot. Downtown is ready for this. We have setbacks after the 5th story. Q. Don't you have a wall on Cherry Street unlike the setbacks on Church Street? A. Setbacks vary with the city requirements. They are 60ft. on Church Street after 45 ft. The 45ft height gives Church St. a potential uniform wall on the west side. Planning and Zoning wanted this increase to 45 foot height to make it even. Q. Won't there be shading on the Cherry Street park? Can't you space out the towers more to minimize that? A. We are looking at that. New streets will also add street level sun. Check the CEDO website for particulars on setbacks. Q. Can you lower the height? The square feet on the top of the towers is only 8000 ft each or a total of 24,000 sq. ft. With 325,000 sq. ft. for the garage, putting it underground would let you lower the towers. It is hard to see that all 200,000 cubic yards of soil would be contaminated. Say half was. That would make removal and disposal cost \$60 million more for a project with underground parking. A. (Beck) At BTV the cost for above ground parking was 10,000-15,000 a space; at the hospital it was 42,000 a space.

(Sinex): \$21,000 above ground and \$55,000 below at present. We initially wanted it underground but the project can't sustain it financially. We wouldn't get the financing. Each garage floor is 10 ft. Q. Can't you reduce the number of parking spaces, put parking where the concourse presently is, sell some spaces, use shared space as per the downtown parking plan, and then you'd have 325,000 more square feet of space to rent. A. We looked at all those options. We can't get it to work. Our garage is as small as possible given the demand of our mix. Retail wants spaces We can't reduce the number of spaces without reducing the size of the project. Our UVM Medical tenants have 500 employees and want 500 spaces. We are trying to shift some of this to adjacent lots. Apartments want one space each. Then there's additional office space, then retail. Yes, we need smart parking management. Champlain College students won't be allowed to park downtown so that saves 80 spaces. We've studied this. You have peak demand at 1200 spaces and you have 925 slots. Valet parking can gain you 225 spaces. You build to 85% of the peak demand so you don't have unused spaces most of the year. We are stuck. Q. If you presume the soil is contaminated, won't rebuilding the streets involve removal of contaminated soil, and thus the TIF won't be sufficient? A. We will be adding soil to the streets, not removing it, We'll add 10,000 cu. yds.

6. Because of the late hour, Councilor Paul ceded her time and will report in October and we lacked time for "member items/open forum."
7. Meeting adjourned at 9 pm.

Respectfully submitted, Charles Simpson



Neighborhood Planning Assembly Attendees

NPA (choose one)	Wards 1 & 8	Wards 2 & 3	Wards 4 & 7	Ward 5	Ward 6
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Date of Assembly : 9-1-16 Location: Morgan Room, Champlain College

Please return to your convenor, Phet Keomanyvanh,
or email to cedofd@burlingtonvt.gov

1 Heather Scott

2 Mark Heinzer

3 Karen Freudenberge

4 Diane Gayer

5 Margaret Murray

6 Tom and Adrienne Donohue

7 Anita Reppin

8 Jared Knepper

9 Sandy Yensen

10 Michael Rooney & Susan Dorn

11 ANN TAYLOR

12 Mr D. Ashton

13 Gary Chassman

14 Deborah Boothby

15 STEVE GOODKIND

16 Mary Gade

17 Jim Barr

18 Caryn Long

19 Greg Eperwood

20 Joe Speidel

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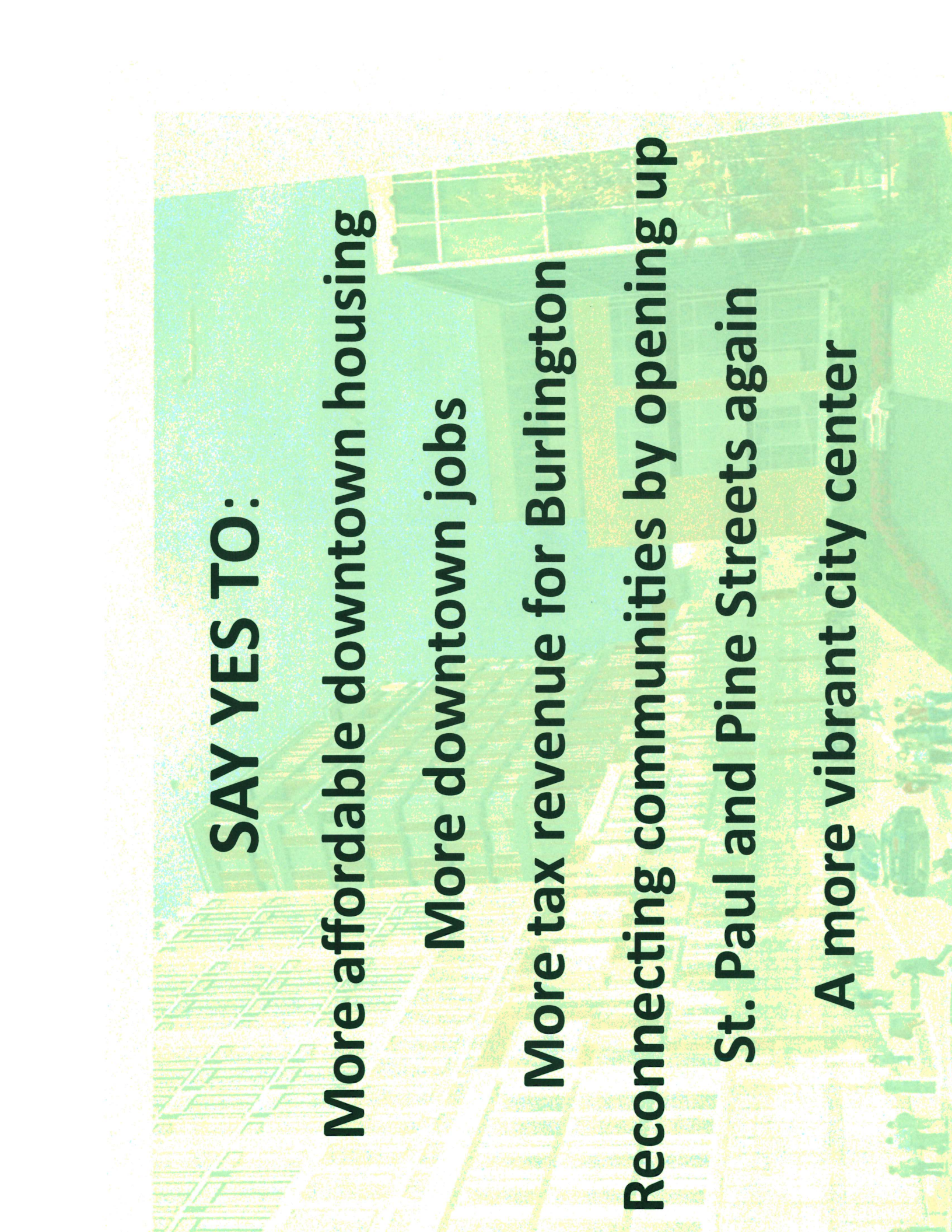
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Ignacio A. Stratigis

Mary Twitchell

MARY TWITCHELL



SAY YES TO:

More affordable downtown housing

More downtown jobs

More tax revenue for Burlington

Reconnecting communities by opening up

St. Paul and Pine Streets again

A more vibrant city center

BURLINGTON TOWN CENTER REDEVELOPMENT: THE REAL FACTS (yes, more truths!)

RUMOR

"The developer will be tempted by the opportunity for larger profits by not building the affordable units, paying the city fine, and selling the 55 units that were supposed to be affordable as high-priced condos."

FACT

The signed Predevelopment Agreement requires the developer to build this as a Priority Housing Project where affordable units – 20% of the total – will actually be built and delivered. And the developer has stated many times that this project will include rented apartments and few, if any, condos (though some have requested more, not fewer condos in this project).

RUMOR

The Sinex project does not include moderately-priced housing, senior housing, public parks, green space, parking below ground, true street connectivity or livability in its 14-story three-towered mega-block. Very few of the guidelines set forth by PlanBTV for the mall redevelopment are actualized in the current proposal."

FACT

The project will allow over 130 apartments at market rents, not "luxury units" as some have claimed. Two public streets will be reconnected, lost nearly 50 years ago when the neighborhood was cleared. The project will also incorporate best management practices for storm water – where none exist now – Gold LEED certification as well as many and other green improvements.

... and more FACTS

274 Apartments

900 jobs + 500 construction jobs

\$2.4 million added to the property tax roles

\$194 million/year in new economic activity

2 new public streets, and the Tax Increment Financing (TIF) used to pay for them will be supported by the new taxes generated by the project itself, NOT the taxpayers!

BURLINGTON TOWN CENTER REDEVELOPMENT: THE REAL FACTS

RUMOR

"The public process began in January 2015 but then almost an entire year went by without effective public engagement..." The redevelopment is not in conformity with PlanBTV.

FACT

There have been more than 2 dozen public meetings to date, including more than 12 public City-sponsored meetings in 2015!

The entire process has been designed to ensure the redevelopment does fulfill the City's long-stated needs for more housing, greater connectivity, and revitalized retail and services. The City has explicitly found this project in keeping with PlanBTV.

RUMOR

"The two streets will be unworkable and steep, claiming Pine Street will "tunnel down . . . then up a 9% grade." They claim St. Paul Street "requires a 12% grade" that will make it "inaccessible to persons with a handicap and too steep for cyclists."

FACT

There is NO tunnel at Pine Street proposed at all. The street grades they claim are way off base, there is no 9 or 12% grade proposed anywhere! The new streets will be two full 60 foot rights of way; public, accessible - ADA compliant - streets, built for all modes of transportation.

RUMOR

Parking should be built below grade. "We only have his (Don Sinex) word on the prohibitive cost of putting the parking underground."

FACT

The months of excavation, hundreds of truckloads of likely-contaminated dirt, noise, dirt and dust would be a significant disruption for all of downtown. By placing parking off street, on upper floors, it lessens affect on all. The parking will be screened, incorporate bike facilities, and car share to maximize its location next to the new transportation center. Commercial, retail, and residential tenants will all have parking needs that must be met. The City's parking expert agrees that the proposed new size of the garage is adequate and appropriate for this project. This information has been available for months.

To: Burlington Community

From:

Burlington Police Department
Burlington Code Enforcement
University of Vermont

Re: Creating an effective partnership to address quality of life in Burlington's Area C.

Background

For several years the University of Vermont and City of Burlington have worked together to promote safety and quality of life in neighborhoods. Since 2012, the University has contributed financially to a program which increases the presence of officers in student neighborhoods at times when infractions related to alcohol use and noise are highest. In 2012 the Burlington Police Department (BPD), UVM, and Code Enforcement began mapping calls for service related to alcohol misuse and noise in these areas and subsequently worked together to respond to units, streets, and neighborhoods with higher numbers of calls for service.

For the purposes of this report we have focused on Area C and looked at data based on the lease year (starting in June) through February when we pulled this data. Area C houses the largest number of college students and is an area with a high number of calls for services to BPD. Area D includes the downtown area and incidents that occur there.

This report summarizes the efforts of City and University partners, resources committed, and progress made. We appreciate the support and collaboration from these partners, including the City Council, on these efforts.

Specific Interventions

- We continue to focus on educating students about the importance and value of creating a healthy neighborhood community as a fundamental part of this work.
 - UVM's Office of Student and Community Relations is heavily engaged in educational and community building initiatives with students and neighbors.
 - During high traffic time periods BPD officers are out earlier in the evening (before 9pm) outreaching to homes hosting events or to residents outside. These relationships have resulted in more educated residents and strong relationships with BPD.
- BPD and The University of Vermont have collaborated on the collection and analysis of data related to the quality of life in Area C, a BPD patrol area which includes the Hill Section and consists of all or a portion of Wards 1, 2, 3, 6, and 8. Calls for service are analyzed by unit,

Partnership members

This diverse partnership fosters a multi-pronged approach to challenges that are often complex.

City of Burlington

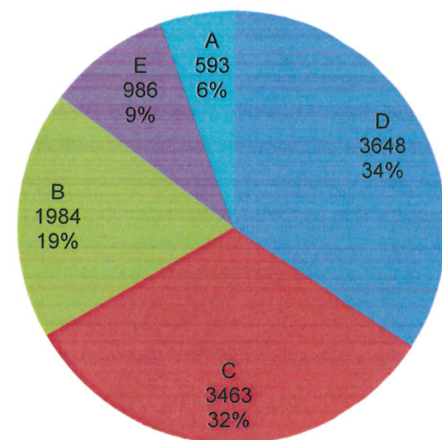
- Mayor's Office,
- Code Enforcement,
- Burlington Police Department,
- City Council, and
- Neighbors.

Champlain College

University of Vermont

- Division of Student Affairs,
- Student Government, Association,
- University Relations,
- Campus Planning Services, and Community Coalition.

**Calls for Service for Noise by BPD
Patrol Area
June–Feb 2012–2016**



neighborhood, and student affiliation on a real time basis.

- Residents of units requiring three calls for service are visited by a representative of the University (if a student is a resident) and the city – either BPD or the Office of Code Enforcement.
 - Landlords are engaged by Code Enforcement and contacted by Burlington Parallel Justice when tickets are issued.
- Using funding provided by the University of Vermont, BPD has worked to provide a more visible officer presence during known high traffic weekends to deter noise and other offenses.
- Understanding that students on campus have a role in the quality of life off campus, the University of Vermont has focused on this population in the following ways:
 - Increased communication to students and parents throughout the academic year.
 - Increased efforts to obtain timely and accurate track local addresses for UVM students. A summary of this data is provided to the city in June each year.
 - Continued response to all reports of violations of Burlington laws and ordinances through a tiered system response which includes letters of warning, in-person meetings, or a formal conduct hearing depending on the nature of the violation. Students may also be suspended or expelled if conduct warrants that response. Our program is described in greater detail here: <http://go.uvm.edu/offcampusexpectations>
 - President Sullivan has established a committee of administrators, faculty, staff, students, and community members to address issues related to alcohol and other drugs in our campus community. Since the establishment of this committee we have observed a decrease in students' self-reported engagement with alcohol, a change to our academic calendar to support student success, and increased engagement and communication with the Board of Trustees, faculty, staff, and parents.

Outcomes

Since the 2012-2013 lease year, the following changes have been documented in Area C, which houses a high density of college students.

1. Increased proportion of officer-initiated calls for service as a result of increased officer presence and stronger relationships with residents.
2. Decreased calls to problem units – defined as such from calls for service/violation records – as a result of outreach to landlords/property owners and residents.
3. Steady amount of alcohol violations issued in Area C that is resulting from strategic enforcement.

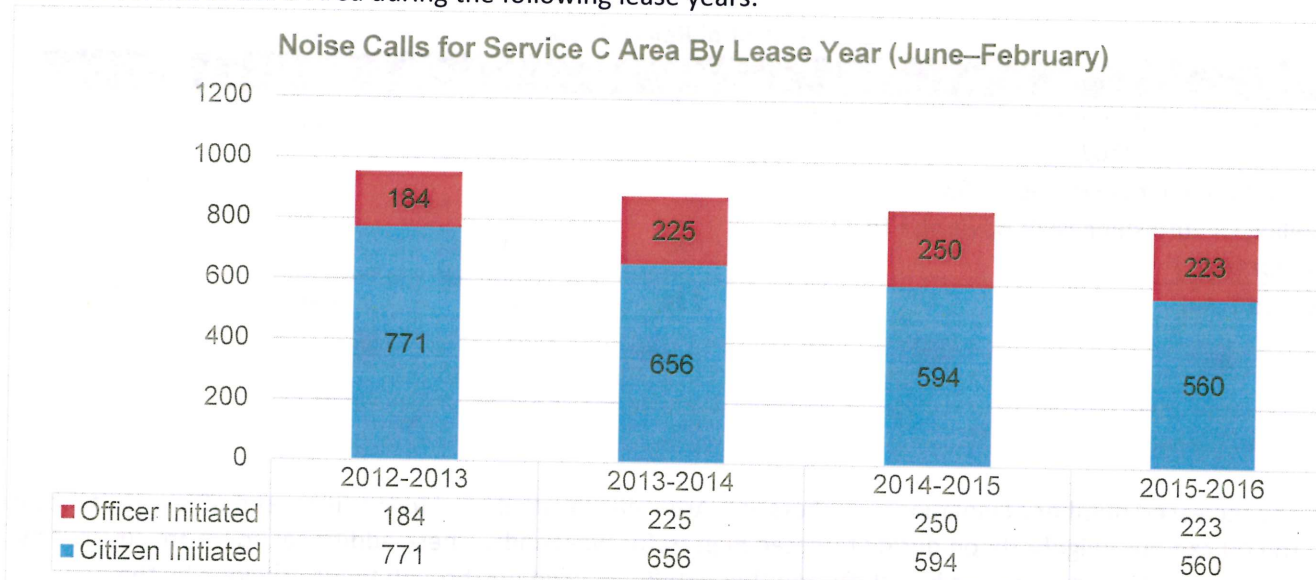
The following is a data summary which walks through these outcomes in more detail.

Data

The partnership has defined four major indicators to measure the success of our initiatives. (Reported Lease years are considered to be June 1 – May 31 to reflect the lease terms most common for students.) The numbers below are not specific to UVM or Champlain College students (unless noted). They are calls for service, violations, and citations in C Area.

1. Calls for service –These calls are requests for BPD intervention in the C Area neighborhood. The partnership has tracked the following incidents related to quality of life in the neighborhoods: alcohol offenses, disorderly conduct, intoxication, minor in possession, and noise.

Calls for service in the C-Area during the following lease years:



- Increase of police presence in the neighborhood has resulted in an increase in the proportion of officer-initiated calls for service.
- Overall, trend toward decreased calls for service in Area C.

2. Noise violations issued by BPD in C Area

Noise Statistics By Lease Year June–February				
Category	2012–2013	2013–2014	2014–2015	2015–2016
Tickets				
C Area	197 (71%)	193 (64%)	170 (66%)	163 (74%)
Citywide	277	301	255	218
UVM Students	25	100	83	93
Calls for Service				
C Area	955 (34%)	881 (34%)	844 (32%)	783 (29%)
Citywide	2824	2589	2632	2672

- Many efforts have been made to increase community education.
 - UVM has conducted the “Have a Heart” campaign to educate students about the impact of late night activity on families and permanent residents living in the off campus area.
- BPD has focused on having a more visible officer presence during known high traffic weekends to deter noise and other offenses and to build relationships with residents.

- These trends in tickets and calls for services are reflective of dedicated officers patrolling C Area, BPD officer outreach earlier in the evening, and ticketing all residents when an infraction occurs during a party or social event.
- Increase of number of events UVM campus during high traffic weekends designed to keep students on campus and reduce engagement in activities involving alcohol or other drugs.
- The Mayor, City Council members, Code Enforcement Office staff and others make calls to landlords of problem houses to inform them of incidents that have occurred and encourage them to follow up with their tenants.

3. Alcohol violations issued by BPD in C Area

C Area Alcohol Related Tickets				
	2012-2013	2013-2014	2014-2015	2015-2016
Minor procuring or in possession of alcohol (16A, 16B, 16C, 21038c)	99	146	158	111
Open Containers In Public (21038b)	34	45	80	103
Selling Or Furnishing Malt Beverage To Minor (FM1)	1	0	0	0
Grand Total	134	191	238	214

*In 2013-2014 there was a change in the way alcohol citations are issued through the state of Vermont. As a result, there is an increase in diversion programs available and all alcohol violations issued may not be represented in the number above.

- The increased number of violations numbers in C Area may be attributed to the increased officer presence in the off campus neighborhood during targeted high traffic weekends. These additional hours are covered by officers volunteering for overtime shifts and these shifts are paid for through funds provided by the University of Vermont.

4. Problem properties – The partnership has defined problem properties as locations where there have been three or more calls for service during a given lease year. Problem properties are visited by BPD, Code Enforcement, and UVM staff (if the residents are enrolled at the university).

- Landlords with three or more calls for service receive a letter from Code Enforcement. Prior to these initiatives landlords would only receive notification if a party/social event ticket was issued (Parallel Justice sends the letters to landlords). Code Enforcement is able to engage with residents and landlords to discuss the impact in the community. When tenants are identified as UVM students Code Enforcement has often involved the university in discussions.
- City Council members also have follow-up communication with landlords following quality of life incidents.

Summary

Alcohol misuse in our neighborhoods has a direct and negative impact on the residents of our community. While challenges remain, effective collaboration between the University of Vermont, and the City of Burlington has yielded a substantial improvement in a number of measures, and provides an exciting opportunity to make additional progress in optimizing the quality of life for everyone.

PROGRESS BEING MADE ON CITY/UNIVERSITY ISSUES

To address quality of life issues the University employs multiple approaches and partners - education, enforcement, and holding students accountable are part of the plan.

- We get the message out early in the year that both enforcement and education will be used.
- Please refer to the attached report from the Office of Student and Community Relations for examples of education of students around their responsibilities as members of the community.
- UVM provides funding for an increased presence of Burlington Police Department officers in neighborhoods where student renters live, and at the times when incidents tend to occur. These officers are dedicated solely to quality of life issues, and are above and beyond officers already scheduled in the city.
- \$100,000 was made available by UVM for these patrols this year; patrols started in 2012.
- Patrols include education and enforcement – officers educate about noise and alcohol regulations and enforce rules when necessary.
- These additional patrols have generated multiple responses to incidents before neighbors were aware of them or had to report them to BPD (officer-initiated responses).
- In addition, University Police officers participate in joint patrols with Burlington Police officers in the Fall and Spring.

Students are held accountable on campus for their actions off campus, when we can identify them, based on the severity of the incident.

- Last year, 46 students were dismissed (2), suspended (20), or participated in a deferred suspension program (24) as a result of their misconduct. [In the past 3 years, 15 students were dismissed, 54 were suspended, and 86 participated in a deferred suspension program.]
- The response puts students on notice that this incident will remain part of their disciplinary file, and any other incidents will result in serious consequences, including suspension or expulsion.
- Students face severe consequences immediately if the incident they were involved in was egregious (for ex., violent conduct, sexual assault, drug sales).
- Intervening works – there is a very low rate of repeated violations.
- Reporting incidents helps us direct resources where they are needed.

The University and community partners educate students about their responsibilities (and available resources) every Fall.

- Door-to-door fliers, e-mail newsletters, and off-campus-living workshops.
- Topics include personal safety, housing safety, tenant rights and responsibilities, noise in neighborhoods, underage drinking and drinking in public areas, parking, trash and recycling, and addressing neighborhood conflicts.

UVM is working to change the culture of alcohol use on campus through multiple initiatives as soon as students start at UVM.

- Residential Life and Student Life educate students about alcohol and drug use and engage students in conversations about the effects of their use.

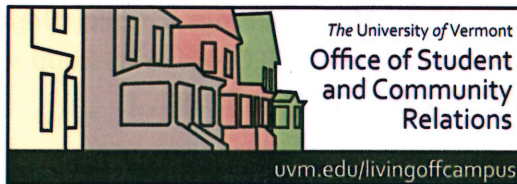
- Incoming first year students participate in an online program called Alcohol Edu that assesses the alcohol use, gives feedback about how their use compares to others' use, motivates behavior change, and encourages them to practice safer decision making.
- Beginning in 2011, the University participated in the National College Health Improvement Project (NCHIP) to work with other college campuses to identify effective, evidence-driven interventions around alcohol use. The University continued to engage actively in its work to mitigate the impact of alcohol, marijuana and other substances with the formation of the President's Committee on Alcohol, Marijuana, and Other Drugs in 2014. Work on a number of initiatives arising out of the Committee's work continues.
- The institution has developed a sophisticated assessment matrix to better understand the prevalence and both direct and indirect impacts of AMOD misuse on the learning community.
- The Center for Student Ethics and Standards revised its sanctioning guidelines for infractions of University Policy regarding AMOD in accord with best practices.
- CSES also worked to significantly reduce the time from policy violation to sanction.
- We have introduced the use of BASICS (Brief Alcohol Screening and Intervention for College Students), an evidence-driven intervention shown to reduce the likelihood of engaging in high risk drinking, for students whose behavior indicates a need for intervention and referral.
- We are also involving parents, using regular email communication with parents of first year students around the issue of high risk alcohol use. These messages start before students arrive on campus and continue throughout the first two years, timed to arrive prior to higher risk weekends as identified through assessment initiatives.
- The academic calendar was revised to ensure that students are fully engaged at the end of both semesters, times which otherwise are considered high risk for AMOD-related issues.
- A faculty engagement and support initiative seeks to define best practices for faculty in dealing with these issues at the local and classroom levels.

Understanding where students are living off campus

- The University has been updating students' local address for many years, and we are looking at increasing the accuracy of local addresses by streamlining the process for students to update their Emergency Contact information when registering for classes (or at other times), and requiring students to put a valid local address in the system during the registration/class checking process.
- Safety and responding to quality of life issues are the primary reasons for gathering data on where students live.
- UVM uses the CatAlert system to inform students of emergency conditions using e-mail, text, and/or voice notifications.
- To address quality of life issues, UVM and the City are working together to map problem houses (where there are multiple calls for service from BPD or multiple municipal violations).
- The result has been a decrease in calls from problem houses, and from houses overall.

There has been a decrease in on-campus incidents

- Initiatives to address behavior issues have been successful on campus and these efforts did not have a displacement impact on neighborhoods.



Neighborhood Initiatives, Programs, and Services 2016-2017

- (1) **Response to Problem Houses:** The OSCR visits problem properties that have UVM student tenants when a call or email with a specific address has been received. OSCR has also been working in a coordinated way with Code Enforcement, the Burlington Police Department, and landlords to address problem houses in the City based on the number of calls for service. We have had success especially with landlords taking actions that change the behavior of their tenants.
- (2) **Conflict Resolution Services:** These services are provided by the OSCR for our students, neighbors, and landlords. Recent sessions have involved landlords and tenants whose activity was disruptive to the neighborhood; and a group of neighbors, a City Councilor, and a landlord whose property was causing a nuisance to the neighborhood. All of these sessions had successful outcomes according to the individual involved.
- (3) **Welcome Bag Canvassing:** Each Fall the OSCR staff, Student Government Association (SGA) Senators, and neighbors deliver Welcome Bags to about 500 households and have conversations with the off-campus student residents about living successfully in the community as a tenant and a neighbor. The bags include UVM's Off Campus Living Survival Guide and Vermont Tenants Inc.'s Renting in VT brochure, as well as CCTA guides, Resource Magnet; Bicycling Map; and the Guide to Sustainable Living in Burlington.
- (4) **Student-Neighbor Liaison Program:** Each year 10 to 20 student and non-student liaisons are recruited to work on their streets to develop community and to provide a link to the university. Liaisons have access to Neighborhood Grants for community development projects. Liaison projects include Welcome Bags for new student residents; infrastructure that benefits neighborhoods; clean-ups on streets; "Meet Your Neighbor Day" on campus with Burlington families; and community gardens on Isham Street.
- (5) **Have a Heart Events:** In the Fall and Spring SGA members, Fraternity and Sorority Life members, and UVM administrators and staff hand out Lake Champlain chocolate hearts and fliers to students to remind them of the impact of walk-by noise and disruptions on neighborhoods. Information is also provided about the off-campus late night shuttle schedule and taxi cab companies that take CatScratch.
- (6) **Community Coalition:** The Coalition – a group of students, neighbors, landlords, city officials and staff at UVM and Champlain College staff and administrators - meet regularly to discuss effective ways to address neighborhood concerns and opportunities to develop community. Coalition initiatives include the Off Campus Living Survival Guide; Off Campus Living Workshops; and letters to parents of first and second year students providing background about the community their student is moving into (including expectations for residents and identifying local safety nets).
- (7) **Off Campus Living Workshops:** Students participate in the workshops in the Fall to learn about their rights and responsibilities as tenants and citizens of Burlington. Attendees of the 3-hour workshop receive a UVM Preferred Renters Card to share with potential landlords. Panelists at the workshop include

representatives from the Code Enforcement Office; Burlington Police Department; Vermont Tenants Inc. Vermont Apartment Owners Association; City Council; Community Support Program; OSCR; and UVM Police Services, as well as off-campus students, and landlords.

(8) **Spring Move Out Project (SMOP):** This annual event diverts from 11 to 20 tons of goods from city green belts and the landfill. Students leaving the city receive “The Seven Spring Move Out Tips” brochure to help them to plan how to properly dispose of their stuff. In addition, the SMOP team (Burlington Code Enforcement Office, Chittenden Solid Waste District, UVM, Burlington Community and Economic Development Office, ReSOURCE, and Champlain College) holds a recycling event on Loomis St. for students to drop off unwanted items in good shape for community members and local non-profits to pick up to reuse. Students can also get rid of their trash on-site for a small fee. Working with neighbors in the West Hill Neighborhood Association, we added a second event in 2011 on Bradley St.

(9) **OSCR Appointments:** The OSCR staff meets with UVM students and their families, faculty, and staff to answer questions and to provide resources regarding finding off-campus housing and navigating off-campus life.

(10) **Fraternity and Sorority Life Neighbor Relations Sessions:** In the Fall and Spring semesters our office provides these sessions to chapters as part of their efforts to educate new members about responsibilities expected of Burlington residents; opportunities to get involved in neighborhoods; and how to think and act strategically to create positive relationships and safer and healthier neighborhoods.

(11) **Landlord Workshop:** The OSCR sponsored this workshop with the Burlington Code Enforcement Office and the Vermont Apartment Owners Association. UVM also presented on the resources landlords can utilize, such as our office’s conflict resolution services; the university’s outreach and education efforts and materials, like the Off Campus Living Workshops and the UVM Preferred Renters Card; and the messages we share with students about the importance of creating good relationships with their landlords and their neighbors.

(12) **Letters to Landlords of Tenants Who Receive Party-Social Event Noise Violations:** Our office provides student worker assistance to the Burlington Police Department to mail letters.

(13) **Parent Letters and Workshops:** Letters about expectations of residents of Burlington are sent to parents of first- and second-year students. Parents of second-year students also receive information to assist their student in making a smooth transition to off-campus living. During Homecoming and Family Weekend, the OSCR held a workshop at the Pearl House about living off campus. Parents were encouraged to talk with their student about the responsibilities that come with being a Burlington citizen and neighbor. Parents received the Off Campus Living Survival Guide and other resources.

(14) **Neighborhood Clean-Ups:** OSCR partners with the SGA to do clean-ups several times each semester on City streets. A special clean-up is scheduled for Halloween each year.

(15) **Meet Your Neighbor Day:** This event is held in the Fall at the Davis Student Center. We invite kids and parents to tour the Davis center and meet our students to raise awareness about the community and the people who live there, and to foster relationships.

- (16) **Leadership Trek Neighborhood Canvass:** Student leaders work with the OSCR to deliver letters to neighbors about the university's Week of Welcome activities and to survey residents about neighborhood concerns and ways to build community between students and neighbors. This experience increases the awareness of students about the community they are joining and provides guidance to the Community Coalition members as they plan their work for the academic year.
- (17) **Babysitter Mingler:** This event is held in the Fall and Spring and provides an opportunity for parents and kids in need of babysitters to meet and mingle with UVM students that want to babysit. Over 400 students, parents, and children participate in the Fall and Spring events.
- (18) **Marketing and Outreach:** One effective means of communicating the impact of late-night activity on families has been to create messages from local schoolchildren to college students.
- (19) **Catamount Classes:** The OSCR partners with Student Life to offer fun and informative classes to off-campus students and neighbors. Some of the classes we have held are: "Cooking Healthy on the Cheap" with City Market, "Doctor Your Bike" with the Bike Users Group (BUG) and Bike Recycle Vermont, "Green Your Cleaning" with Purple Shutter Herbs, and "Weatherize Your Off Campus Home and Save Some \$\$\$" with Button Up Vermont.
- (20) **Letter to Students from the Dean of Students, Student Government Association President, and Burlington Police Chief:** Every Fall and Spring, the OSCR facilitates the creation of this letter about expectations for living off campus; city ordinances; and getting involved in making positive change in the community. The information goes out to students via the SGA President's weekly video message and the Residential Life listserv, and as a press release from the Burlington Police Department to local media.
- (21) **Transfer Student Socials:** Each year the OSCR partners with Student Life, the Admissions Office, the College of Arts and Sciences Transfer Advisor, and Student Financial Services to offer Transfer Student Socials in the fall and spring. These socials are hosted at the Pearl House and provide an opportunity for transfer students to meet each other and learn about UVM resources and how to get involved on and off campus.
- (22) **UVM Service Network:** The OSCR partners with this group of UVM members representing community service-related offices and programs on campus. These members serve as advocates/ambassadors for a broad range of community engagement activities and offerings.
- (23) **Town Gown Group:** This group meets to collaborate on quality of life initiatives related to noise, alcohol and drug use, and other disruptive behaviors. The group's membership is composed of representatives from UVM departments and organizations across campus: the Dean of Students Office, Student Life, Fraternity and Sorority Life, Student Government Association, Police Services, University Relations, Campus Planning Services, Residential Life, Student and Community Relations (OSCR), and Center for Student Ethics and Standards.

Other UVM-Burlington Initiatives:

- **UVM Funded BPD Quality of Life Patrols:** Since 2012, the University has funded a program that increases the presence of officers in student neighborhoods at times when infractions related to alcohol use and quality of life issues are highest. These are officers that are dedicated to quality of life issues only, and

above and beyond officers already scheduled for other duties in the city. Officers educate residents about noise and alcohol regulations and enforce rules when necessary. Contact: Lt. Matt Sullivan of the Burlington Police Dept. (msullivan@bpdvt.org).

- **Using data to intervene in problem areas:** A group including BPD, UVM, and Code Enforcement is mapping calls for service to BPD as a way to intervene in problem properties and areas earlier. When there has been 3 calls for service related to alcohol misuse, noise, and other issues, group members intervene by visiting the property and talking to tenants and/or landlords.
- **Accountability:** The Burlington Police Department sends the university and the colleges the list of municipal and criminal violations between the ages of 18 and 24. UVM identifies students and our judicial office, the Center for Student Ethics and Standards, responds according to the severity of the incident. Intervening with students works - few students have additional violations.
- **Joint UVM-BPD Police Patrols** These patrols take place in the Fall and in the Spring and focus on quality-of-life issues. This Fall the patrols begin in late August and include Halloween. Contacts: Lt. Matt Sullivan of the Burlington Police Dept. (msullivan@bpdvt.org) and Captain Tim Bilodeau of UVM Police Services (656-2027).
- **CATS Off Campus Late-Night Shuttle:** The shuttle decreases late-night student foot traffic on city streets and keeps students safe, operating Mon. – Thurs. until midnight, Fri. and Sat. nights until 3 am.
- **Fraternity and Sorority Life Relations:** including the Adopt-A-Cop Program (Contact: Assistant Director Fraternity and Sorority Life Kim Monteaux; 656-2060).
- **Dean of Students and Student Government Association Fall and Spring Letter to Students** about expectations for living off campus; city ordinances; and getting involved in making positive change in the community.
- **Residential Life Fall and Spring Letter to Students** about expectations of students off campus; city ordinances; the impact of late-night noise and disruptions on neighborhoods and on off-campus students and getting involved in making positive change in the community
- **Residence Hall Meetings:** Scheduled discussions with students about UVM expectations for behavior on campus, the impact of late-night noise on neighbors, city and state laws governing noise and alcohol use and UVM repercussions when students receive city and state violations.
- **On-Campus Educational Programs and Social Activities:** UVM engages new students in programs and activities on-campus year round. For e.g., during Opening Weekend late-night activities include: The Campus Hop, Late-Night Rec Fest, and Club 590 music in the Davis Center.
- **New Housing:** In Fall 2012 a new development, Redstone Lofts, was opened and has beds for 400 Junior Seniors, and Graduate students on the university's Redstone Campus. A new residence hall will open in Fall 2017 and provide 300 more on-campus beds than were available before.
- **Housing Master Plan:** A plan for the future direction of student and faculty/staff housing that provides a framework for future housing needs (<http://www.uvm.edu/~plan/housingmasterplanconcepts.pdf>).