



Vehicle for Hire Licensing Board

Wednesday, October 23, 2024, 5:30 PM, Sharon Bushor Conference Room, City Hall,
Ground Floor, 149 Church St. Burlington, VT 05401 or via [Zoom](#)

<https://zoom.us/j/92987637467?pwd=J2E1S7s64q2O4gdp129cbb0TL4sBmm.1>

1. Agenda

1.1. Motion to amend/adopt agenda

File Attachments

2. Approval of previous minutes

2.1. Approval of previous minutes 09/12/2024

File Attachments

1. VFH 09.12 Minutes Draft (002)

VFH 09.12 Minutes Draft (002).pdf

3. Public Forum

3.1. PUBLIC FORUM - Verbal Comments

4. Curb Presentations - Taxi App

4.1. Curb Presentations

File Attachments

1. CurbPay
2. RiderApp

CurbPay.pdf
RiderApp.pdf

5. Recent Ordinance Changes

5.1. Credit/Debit card payment & Airport Queue line meter requirement

File Attachments

- | | | |
|----|--|--|
| 1. | Signed CC Ordinance Certain Updates to Appendix E of the Burlington Code of Ordinances Regarding Taxi Fares on Rides Originating from the Patrick Leah | Signed CC Ordinance Certain Updates to Appendix E of the Burlington Code of Ordinances Regarding Taxi Fares on Rides Originating from the Patrick Leah.pdf |
| 2. | Signed CC Ordinance Updates to Chapter 30 of the BCO to Update to the Vehicle for Hire Board Compostion; Require Vehicle for Hire Operators to Accept | Signed CC Ordinance Updates to Chapter 30 of the BCO to Update to the Vehicle for Hire Board Compostion; Require Vehicle for Hire Operators to Accept.pdf |

6. New Business

6.1. New Business

7. Adjournment

7.1. Motion to adjourn



**BURLINGTON VEHICLE FOR HIRE LICENSING BOARD
BUSHOR CONFERENCE ROOM, CITY HALL, 149 CHURCH ST. BURLINGTON, VT 05401
MINUTES OF MEETING
September 12, 2024**

DRAFT

Members present: Paul Hines
Stephen Hamlin
Youness Jamil
Also present: Tenzin Chokden
Scot Barker, Chief Innovative Officer

Meeting start time: 5:32 PM

1. Agenda

1.1. Motion to amend/adopt agenda

Stephen Hamlin made a motion to approve. Youness Jamil seconded. Passed unanimously.

2. Approval of Previous Minutes

2.1. Previous Minutes

Stephen Hamlin made a motion to accept the previous minutes. Youness Jamil seconded. Passed unanimously.

3. Public Forum

No members of the public spoke.

4. Update from Chief Innovative Officer on Curb

4.1. Future options for taxi metering and dispatch

Scot Barker, the Chief Innovation Officer of the City of Burlington, addressed the Vehicle for Hire Licensing Board to share insights gathered from Curb.

Curb is a technology company that provides services for taxi drivers, including digital meters, payment processing, and dispatch systems. They have a large customer base of 100,000 drivers and 20 million riders per month.

Key features and benefits of Curb:

- **Digital meters:** Provides accurate and efficient fare calculation.
- **In-car payments:** Allows for convenient payment options like tap, swipe, or QR code.
- **Dispatch system:** Offers centralized management of driver and passenger requests.

- **Cost-effective:** Provides competitive pricing for services like credit card processing and digital meters.

Potential challenges and considerations:

- **Minimum transaction volume:** There may be a minimum number of credit card transactions required to qualify for the lowest processing rates.
- **Additional fees:** If individual drivers don't meet the minimum transaction volume, they may incur extra charges.

Overall, Curb presents a comprehensive solution for taxi drivers, offering various features to improve efficiency and convenience.

Youness jamil asked how it works. If you have Curb, do you have to sign in? And if a customer has the QR code and wants to call you directly, can they bypass the dispatcher?

Scot replied whoever is logged in when a customer scans a QR code can accept the fare. If you're not working, you won't be logged in.

Youness Jamil asked how it works if a customer at the airport wants a ride from the airport to downtown.

Scot replied passengers should go to the airport queue to request a taxi instead of using the Curb app. We may need to work with Curb to prevent direct requests. A temporary taxi stand could be set up if needed.

Stephen Hamlin asked if the Curb application has the ability for customers to a schedule a ride.

Scot Barker believes that ride scheduling could be done using a QR code or phone call. However, he will verify this information.

Paul Hines discussed the potential cost of a monthly fee for drivers, which they estimate to be between \$30 and \$50. He suggests that more research is needed to determine the exact amount.

Youness Jamil believes that a \$30 monthly fee for drivers is reasonable as long as there is sufficient traffic and business for them to earn income. He believes that many drivers will be willing to pay this fee to avoid waiting in long lines at the airport for fares. He believes that a meeting with all drivers and a representative from Curb could be beneficial in encouraging the adoption of this new technology.

Scot Barker agreed and will schedule a meeting with Curb for October.

Tenzin Chokden will confirm with the City Attorney whether the Curb presentation would be considered an official Vehicle for Hire meeting or just an event

5. New Business

The next meeting is set for 10/23/24 at 5:30 PM.

6. Adjournment

6.1. Motion to adjourn

Stephen Hamlin motioned to adjourn. Youness Jamil seconded. Unanimously approved.

CurbPay

Lightest-weight complete taxi solution package

The lowest card processing rates in the taxi market

- **mPOS** Most compact device with screen and keypad for PIN input
 - Swipe card or use or tap & pay
- **QR Code Payments** No hardware necessary!
 - Riders just scan the QR code on drivers phone and pay with any credit card stored in their phone wallet
- **Curb Driver App** Connect to millions of rides with your Android or iPhone
 - Loaded with a nationally certified GPS meter and syncs with our consumer booking app



For more information scan the QR code or email sales@gocurb.com

gocurb.com

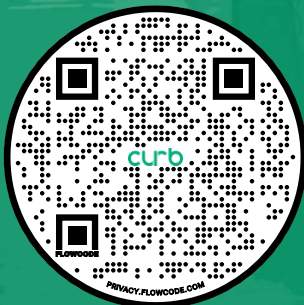
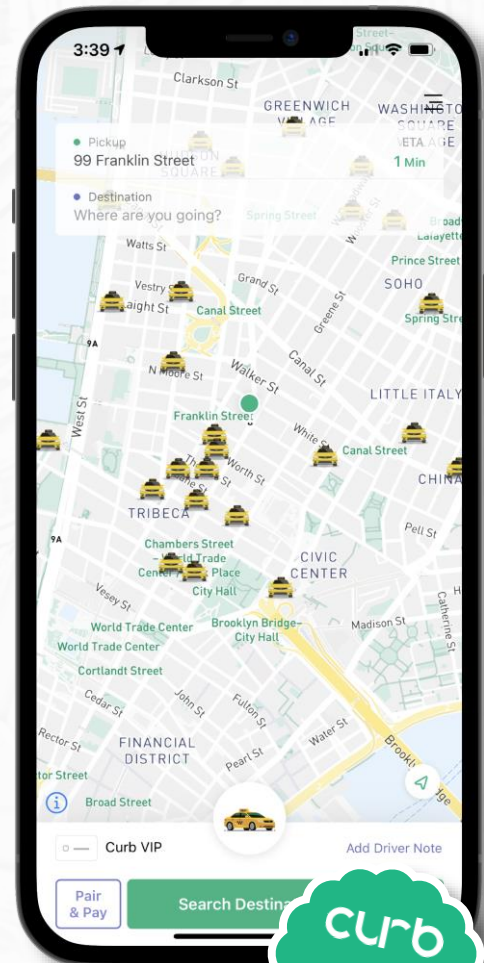
curb

Curb Rider App

Increase driver earnings through the #1 taxi app in the US

Access millions of Curb rides at no cost to you

- No need to change dispatch systems with Curb Driver App
- Upfront pricing
 - Seamless, paperless and instant payments – no signature required
- Hi-tech, hi-spec to rival challenger brands



For more information scan the QR code or email sales@gocurb.com

gocurb.com

curb

CITY OF BURLINGTON

In the Year Two Thousand Twenty-Four

A Regulation in Relation to

Certain Updates to Appendix E of the Burlington Code of Ordinances Regarding Taxi Fares on Rides Originating from the Patrick Leahy Burlington International Airport

ORDINANCE 7.10.
Sponsor: Ordinance Committee
Public Hearing Dates:
First reading: July 15, 2024
Referred to: Ordinance Committee
Rules suspended and placed in all stages of passage:
Second reading: 08/12/24
Action: adopted as amended
Date: 08/12/24
Signed by Mayor: 08/13/24
Published: 08/21/24
Effective: 09/11/24

It is hereby Ordained by the City Council of the City of Burlington as follows:

1 That Appendix E, Burlington International Airport Rules and Regulations, of the Code of Ordinances of the
2 City of Burlington be and hereby is amended by amending Chapter 1, Ground Transportation, thereof to read
3 as follows:

4 Articles I-III. As written.

5 Article IV. Operations

6 Sub article 1. General Operations. As written.

7 Sub article 2. Taxicab and Limousine Operations

8 Sections 4.13-4.16 As written.

9 Section 4.17 Meter Use Required.

10 (a) Notwithstanding any provision of Chapter 30 of the Code of Ordinances of the City of Burlington, all
11 persons operating taxicabs, limousines, or vehicles for hire, as that term is defined in Burlington City
12 Ordinance Chapter 30-1, shall be required to utilize a taximeter to calculate all fares originating from the
13 Airport queue line for rides expected to be fifty (50) miles or less in duration. Such persons are required to
14 charge no more than the rates established and published by the Vehicle for Hire Licensing Board.

15
16 (b) This requirement shall not apply to rides that have been pre-arranged by phone, online reservation, or any
17 method by which both the ride and the rate have been pre-arranged and pre-agreed by both the driver and
18 passenger(s) prior to the driver entering the queue line.

19
20 Sub-Article 3. Buses

21 4.178 Registration and operation generally. As written.

22 4.189 Filing schedules and rates of fare. As written.

ORIGINAL

AN ORDINANCE
IN RELATION TO

Introduced by _____

Councilor _____

Read in City Council first time

_____, 20_____.

Attest,

_____, Clerk.

Rules suspended, and ordinance placed in all stages of passage.

_____, 20_____.

Attest,

_____, Clerk.

Read in City Council second time

_____, 20_____.

Attest,

_____, Clerk.

Passed in City Council at meeting held

_____, 20_____.

Attest,

_____, Clerk.

Approved _____, 20_____.

_____, Mayor.

I, _____, City Clerk of the City of Burlington and Clerk of the City Council of said City, do hereby certify that the within written Ordinance has been duly published according to Law and the Charter of the City, and in compliance with said Charter this certificate is hereto attached.

And the within Ordinance was ordered published for _____ day,

namely the _____ day of _____, 20_____.

Adopted _____ Published _____ Effective _____
_____, City Clerk

Distribution

I hereby certify that this Ordinance has been sent to the following department(s) on _____

Attest:

* * * * *

* * * * *

23 ~~4.19~~20 Loading and discharging of passengers. *As written.*

24 Sub article 4. Courtesy Carriers and Contract Carriers

25 ~~4.20~~1 Registration and operation generally. *As written.*

26 ~~4.21~~2 Equipment, inspection and maintenance. *As written.*

27 ~~4.22~~3 Loading and discharging of passengers. *As written.*

28 Articles V-VIII. *As written.*

29

30

31

32

33

34

35

36

37

38

39

40

41

42

43

44

45

46 * Material underlined added.

47 ** Material struck through deleted.

48

49

50 Ordinance Committee/HM/Ordinances 2024/ Certain Updates to Appendix E of the Burlington Code of Ordinances Regarding Taxi Fares on
51 Rides Originating from the Patrick Leahy Burlington International Airport
52 August 12, 2024

CITY OF BURLINGTON

ORDINANCE 7.11.
Sponsor: Ordinance Committee
Public Hearing Dates: _____

First reading: July 15, 2024
Referred to: Ordinance Committee
Rules suspended and placed in all stages of passage: _____
Second reading: 08/12/24
Action: adopted as amended
Date: 08/12/24
Signed by Mayor: 08/13/24
Published: 08/21/24
Effective: 09/11/24

In the Year Two Thousand Twenty-Four

An Ordinance in Relation to

Updates to Chapter 30 of the Burlington Code of Ordinances to Update to the Vehicle for Hire Board Composition; Require Vehicle for Hire Operators to Accept Electronic Payment for Fares

It is hereby Ordained by the City Council of the City of Burlington as follows:

1 That Chapter 30, Vehicles for Hire, of the Code of Ordinances of the City of Burlington be and hereby is
2 amended by amending Sections 30-4 and 30-22 thereof to read as follows:

3

4 **30-4 Licensing Board.**

5

6 (a) A vehicle for hire licensing board (board) is established, which shall be composed of five (5) members
7 appointed by the city council with mayor presiding. The initial terms of the members shall be staggered. The
8 first two (2) shall be appointed for a term of three (3) years, and the remaining three (3) shall be appointed
9 for a term of two (2) years. Thereafter, all such appointments shall be for a term of three (3) years
10 commencing the first day of July following their appointment and continuing until their successors have been
11 appointed and qualified. In making appointments, the city council with mayor presiding should consider
12 including members of the general public who use vehicles for hire, representatives of the vehicle for hire
13 industry, representatives from the public safety community, and any other persons expressing an interest in
14 serving, but they are not required to satisfy each category of representatives when making appointments.
15 Terms of board members shall be for three (3) years. Three (3) members of the board shall constitute a
16 quorum. In the event that a quorum of members is unavailable for good cause in the assessment of the Chair
17 to conduct regular, monthly business of the Board, the Chair shall notify the Chair of the transportation,
18 energy, and utilities committee of the City Council, who may appoint any member of the committee to sit on
19 the Board as an alternative, voting member(s) to form a quorum until such time as a quorum of regular Board
20 members is attained.

21

22 (b) – (c). As written.

ORIGINAL

AN ORDINANCE
IN RELATION TO

Introduced by

Councilor _____

Read in City Council first time

_____, 20_____.

Attest,

_____, Clerk.

Rules suspended, and ordinance placed in all stages of passage.

_____, 20_____.

Attest,

_____, Clerk.

Read in City Council second time

_____, 20_____.

Attest,

_____, Clerk.

Passed in City Council at meeting held

_____, 20_____.

Attest,

_____, Clerk.

Approved _____, 20_____.

_____, Mayor.

I, _____, City Clerk of the City of Burlington and Clerk of the City Council of said City, do hereby certify that the within written Ordinance has been duly published according to Law and the Charter of the City, and in compliance with said Charter this certificate is hereto attached.

And the within Ordinance was ordered published for _____ day,

namely the _____ day of _____, 20_____.

Adopted _____ Published _____ Effective _____

_____, City Clerk

* * * * *

Distribution

I hereby certify that this Ordinance has been sent to the following department(s) on

Attest:

* * * * *

23 ...

24 **30-22 Pre-agreement and disclosure on rates.**

25 (a) *As written.*

26 (b) *As written.*

27 (c) ~~Except as provided below, no licensee may charge a rate that has not been disclosed prior to the~~
28 ~~passenger's entering the vehicle.~~ Effective January 1, 2025, all vehicles for hire, including taxicabs, shall be
29 required to accept electronic means of payment for fares through at least two major national credit card
30 and/or debit card carriers. Upon passage and until this requirement becomes effective, vehicles for hire that
31 do not accept such method of payment must clearly disclose the same to passengers verbally before the
32 passenger(s) enters the vehicle and by prominent signage displayed in the vehicle and visible from the
33 exterior. Such signage shall be of the form as determined and approved by the Vehicle for Hire
34 Administration Office.

35 (d) ~~Except as provided elsewhere in this Chapter below, no licensee may charge a rate that has not been~~
36 ~~disclosed prior to the passengers entering the vehicle.~~

37

38 **30-23 Taxi rides.**

39 (a) Notwithstanding Section 30-22, vehicles for hire operating as taxicabs and picking up street hails shall
40 use a meter for setting fares, and shall charge no more than the meter rates set by the board.

41 (b) A driver or licensee operating as a taxicab and using a meter for determining fares shall not tamper
42 with, alter, or connect any unauthorized device to the taximeter or make any change in the taximeter that
43 would affect its operation.

44 (c) Any taximeter shall be subject to inspection by the city at any time. If any violation or any inaccuracy is
45 discovered, the administration office shall notify the taxicab driver and/or licensee for whom the driver is
46 operating to cease operation and shall order the vehicle out of service. The taxicab shall be kept out of
47 service until the taximeter is repaired, the required working condition is restored, and the taximeter is
48 resealed.

49 **30-24 Dynamic market pricing.**

50 (a) Licensees may utilize dynamic market or surge pricing in the city or at the airport; provided, that the
51 licensee provides clear and visible indication that such pricing is in effect before a passenger requests a ride
52 and includes a feature that requires riders to confirm that they understand such pricing will be applied in
53 order for the ride request to be completed.

54 (b) Licensees shall establish and implement a written policy capping dynamic pricing during disasters and
55 relevant states of emergency and shall make this policy available on its website or application.

56

57

58

59

60

61

62

63

64

65

66

67

68

69

70

71

72

73

74

75

76

77

78 * Material stricken out deleted.

79 ** Material underlined added.

80

81 Ordinance Committee/HM/Ordinances 2024/ Updates to Chapter 30 of the Burlington Code of Ordinances to Update to the Vehicle for Hire
82 Board Composition; Require Vehicle for Hire Operators to Accept Electronic Payment for Fares
83 August 12, 2024

ORIGINAL

AN ORDINANCE IN RELATION TO

Updates to Chapter 30 of the Burlington Code of Ordinance to Update to the Vehicle for Hire Board Composition; Require Vehicle for Hire Operators to Accept Electronic Payment for Fares

Introduced by Bobbi Holt Ordinance Committee

Read in City Council first time
July 15, 20 24

Attest, [Signature], Clerk.

Rules suspended, and ordinance placed in all stages of passage.

_____, 20 ____.

Attest, _____, Clerk.

Read in City Council second time
August 12, 20 24

Attest, [Signature], Clerk.

Passed in City Council at meeting held
August 12, 20 24

Attest, [Signature], Clerk.
Approved [Signature], 20 ____
August 13, 2024
[Signature], Mayor.

I, CAO Katherine Schad, City Clerk of the City of Burlington, do hereby certify that the within written Ordinance has been duly published according to Law and the Charter of the City, and in compliance with said Charter this certificate is hereto attached.

And the within Ordinance was ordered published for _____ Wednesday _____ day,

namely the _____ 21st _____ day of _____ August _____, 20 24.

Adopted _____ 08/12/24 Published _____ 08/21/24 Effective _____ 09/11/24

CAO
[Signature]

/City Clerk

Attest:

Distribution

I hereby certify that this Ordinance has been sent to the following department(s) on _____

* * * * *

* * * * *